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Project Manager Professional & Customer Services (m/f/d)



We are seeking for our headquarters in Heidelberg a highly motivated

Project Manager Professional & Customer Services (m/f/d)

As a member of the Project Management team, you will be responsible for the coordination and steering of customer onboarding and professional service activities in the context of Molecular Health's MH Guide product suite.

Furthermore, together with a team of customer support, product management, software development, and data management specialists, you will be part of the customer engagement team.

Your tasks in detail

- Steering of projects professional service projects
- Customer requirement management, specification and proposal writing, coordination of customer-specific implementation activities and alignment with the overall product release cycle. Among others those are:
 - Customer report and report interface adaptations
 - NGS based input data adaptation/preprocessing e.g. fastq filtering or VCF adaptations to MH's standard format
 - Customer knowledge base data import

- Supporting Sales and Scientific Field Support in proposal generation and in customer meetings
 - Participate in 2nd level support of our customers

Your skills and qualifications

- University degree, ideally with a doctorate in biomedical sciences
- Expertise in next-generation sequencing methods and technology
 - Ideally bioinformatic and data analytical skills
- Good knowledge and experience in project management
 - Organizational skills and flexibility
 - Teamwork
 - Independent and structured work and a quick learning
- Strong communication, networking, and presentation skills
 - Excellent knowledge of English
- Versed in dealing with all MS Office products incl. Project planning tools such as MS Project

We offer

- An innovative, exciting international company that values employees who can think outside of the box, who want to make a difference and strike out in a new direction
- A challenging, stimulating scientific and professional environment with a focus on innovation and on the continuous development of our company
 - A modern working environment in a new office building
- A multicultural team and attractive company events, together with an open culture of trust
 - Excellent location in the center of Heidelberg
 - Home office opportunities
 - Opportunities for personal development in a global company
- Competitive compensation and attractive benefits package, flexible working models



We are looking forward to receiving your complete application (cover letter, CV and certificates), in English or German, including your salary expectations and earliest start date.

Please send it via email to Thorsten Vogt

careers.de@molecularhealth.com

For further information on how your data will be processed in the context of an application, please follow the link:
www.molecularhealth.com/en/privacy/

Molecular Health believes in the principles of equal opportunities, diversity and workplace integration

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